

FIRSTRATE5 CERTIFICATE VIDEO TRANSCRIPT

- FirstRate5, Victoria's leading residential thermal performance assessment software, has recently undergone some changes to its certificate.
- Once your project file has been uploaded, the new FirstRate5 website will automatically produce a downloadable preview certificate so you can check the star rating before you purchase the compliance certificate.
- Please note the Preview Certificate cannot be used as a compliance certificate.
- Here's how you can distinguish between them:
The compliance certificate carries a unique Quick Response or QR code so you can easily verify the certificate, along with the NatHERS and FirstRate5 logos.
- Following payment your final compliance Certificate and mini-certificate are issued by email and also saved in your online account.
- FirstRate5 certificates are based on the NatHERS universal certificate template.
- Your Certificate's first page is an overview of the assessment, with summary information including your project's unique QR Code, and a space for a NatHERS Accredited Assessor stamp.
- The QR code can be scanned by any smart phone with a QR code reader installed, linking you to your project's Certificate Summary page on the FirstRate5 website.
- The QR code means anyone can now easily verify whether a certificate is valid.
- The second section of your Certificate describes the building's features by building element.
- In general, your project's details are described first by building element, and then by zone, to make the certificate easier to use on site.
- The final section of the Certificate provides for any explanatory notes relevant to your project.
- In Summary:

- Use the preview certificate to check your project's star rating before buying the certificate
 - Verify a compliance certificate by scanning the QR code
 - A backup of your certificates and project files will be stored in your online account.
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- For more information on the new FirstRate5, visit fr5.com.au